

Brent Saner  
1122 N Robertson Street  
New Orleans, LA 70116  
504-338-1513

[brent.saner@gmail.com](mailto:brent.saner@gmail.com)

Linked-In address: <http://www.linkedin.com/in/brentsaner>

### **Summary**

Has been involved in the field of computer technologies for 12+ years. Is active in self-education of contemporary technologies. Is innovative with solutions and dedicates self to resolving issues. Has strong passion for using technology to benefit others. Is enthusiastic about spreading technological knowledge. Aims to find most effective solution.

### **Professional Skills**

#### *Technical*

- Runs/maintains community-based website (design) and webserver (technical) as well as mail server (postfix/dovecot/squirrelmail), in addition to private network(s) both physical and virtual
- Typing speed 65-70wpm (unadjusted), 65-68wpm (adjusted).
- Has advanced experience with hardware and tower assembly for desktop, server
- Has been commissioned to compose technical documentation
- General server administration (GNU/Linux, BSD, Windows 2003, some Solaris)
- Has had professional training with image manipulation software
- Has extensive hardware repairing experience such as hard drive repair, motherboards, soldering, laptop hardware, etc.
- Is experienced with data recovery and offsite networked backup solutions
- Has intermediate experience with Asterisk/PBX systems and other VoIP applications
- Has intermediate to advanced experience with OpenVPN and PPTP VPN protocols
- Has intermediate to advanced knowledge and moderate experience with networking concepts including:
  - Firewalling (on embedded devices and x86-based hardware)
  - TCP/IP & UDP (some ICMP) packet management/sniffing/routing, CIDR subnetting, etc.

- Quality-of-Service
- VLAN
- PoE Device Installation/Configuration (in conjunction with VLAN)
- Network/Physical Intrusion Prevention/Detection
- Physical Network Security
- Cable installation (RJ45-terminated Cat5(e), RJ11-terminated lines, switches, patch panels, etc.)
- Terminal Services
- PXE-booting
- DHCP management
- Thin Client Computing (in conjunction with PXE-booting)
- LDAP, Kerberos, SAMBA, CUPS, NFS, etc.
- (And other services)

### *Analytical*

- ◆ Has intermediate to advanced knowledge of Linux (Gentoo, Debian/Ubuntu, Fedora Core/Red Hat, and SuSE distributions)
- ◆ Has served as sole support technician on-call/available for “graveyard shift” (2100-0700CDT)
- ◆ Dedicated to finding an efficient yet powerful resolution to tasks given
- ◆ Has experience with “end-user” software including Excel, Word, Powerpoint, Outlook/Outlook Express, Adobe Illustrator CS2, Photoshop CS2, PuTTY, the GIMP, Irfanview, ProFTP, WinSCP3, Firefox, Opera, various VNC-based protocols, the OpenOffice suite, and several varied IRC clients among others
- ◆ Able to diagnose and identify many problems encountered in computing and server administration
- ◆ Has been actively engaged in several projects such as livecd remastering, server architecture, media center design and implementation

### **Education**

*Montgomery County Community College*  
 (no degree acquired)  
 Major: Liberal Studies

*Ellis University*  
 (no degree acquired)  
 Major: technical/professional writing with a

strong technological focus.

### **Relevant Field Experience**

#### **Towne Answering Service**

September 2003 – July 2006

Systems Operator, Assistant Supervisor

*Responsibilities:* Resolving client/operator issues, handling calls for a variety of clients, maintaining call system integrity, guiding calls to appropriate destinations

#### **Adopt A Tech**

August 2006 – August 2007

Technician, Research & Development

*Responsibilities:* Repairs (hardware and software) and various other tasks for clients, maintaining infrastructure integrity, developing remote support aids and deployment

#### **ACE Technology**

August 2007 – October 2008

Technician, Field Technician, Sr. System Administration, Research & Development, NOC Administrator

*Responsibilities:* Responsible for company infrastructure plus approx. 800 client GNU/Linux servers, acknowledgment of further responsibilities protected by non-disclosure agreement

#### **Tektonic**

October 2008 – October 2009

Technician, Research & Development Assistant, Jr. System Administration

*Responsibilities:* Responsible for approx. 80 physical host servers plus approx. 3500 client virtual servers

#### **(Independent Contractor)**

October 2009 – Present

System Administration, Research & Development, Client Support, etc.

### **Community Involvement**

Freelance tutor

2000 - 2004

Administrator for community project(s)

2005 - present

Small publication editor

2004 – 2005

IT Solutions Consulting volunteer

2006 – Present

***References available upon request.***